

**From:** [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)  
**To:** [REDACTED]  
**Subject:** Center Ridge Resident Bluegrass Water Hike  
**Date:** Friday, October 16, 2020 7:41:00 AM

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Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?Case=2020-00290](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner  
Administrative Branch Manager  
Filings Branch  
General Administration

Kentucky Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40601

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**From:** PSC Consumer Web Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Sent:** Thursday, October 15, 2020 12:14 PM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** FW: Center Ridge Resident Bluegrass Water Hike

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**From:** Felter, Beverly [REDACTED]  
**Sent:** Thursday, October 15, 2020 11:16 AM  
**To:** PSC Consumer Web Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Cc:** Felter, Beverly [REDACTED]  
**Subject:** Center Ridge Resident Bluegrass Water Hike

To whom it may concern:

We have received a letter from Bluegrass stating they are going to have a 364.4% increase in the water bill that I currently pay at 40 Moss Drive Murray Kentucky. This is a cabin by the lake where we do not live year round. The current 240.00 per year when we only use it a few times a year is worth the hassle of leaving it on, and many residents in this community do the same thing. However if it is raised there will definitely have to be some changes in leaving the water on and frequenting the location throughout the year. This will not only adversely affect Bluegrass but also your local Patrons that appreciate all the business they get from the lake folk. Any attention you can give this matter is greatly appreciated.

Thank You,

**We are one Anthem.**

Beverly Felter

Process Improvement Consultant|Strategic Insights & Analytics|

Analytics & Decision Support|Anthem, Inc.



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**From:** [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)  
**To:** [REDACTED]  
**Subject:** RE: Proposal #2020-00290  
**Date:** Friday, October 16, 2020 7:40:00 AM

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Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?Case=2020-00290](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner  
Administrative Branch Manager  
Filings Branch  
General Administration

Kentucky Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40601

**From:** Laura McElhane [REDACTED]  
**Sent:** Thursday, October 15, 2020 2:01 PM  
**To:** PSC Public Information Officer <PSC.Info@ky.gov>  
**Subject:** Proposal #2020-00290

To Whom it may concern,

In response to you raising our rates at Bluegrass water I respond as NO. I am a veteran as well as a senior and we have paid enough.

Thanks,  
Bill Kirkpatrick  
3501 Steele Rd.  
W. Paducah, KY 42086.

**From:** [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)  
**To:** [REDACTED]  
**Subject:** RE: Case 2020-00290  
**Date:** Friday, October 16, 2020 7:42:00 AM

---

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?Case=2020-00290](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner  
Administrative Branch Manager  
Filings Branch  
General Administration

Kentucky Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40601

---

**From:** Heather Rudd [REDACTED]  
**Sent:** Thursday, October 15, 2020 10:17 AM  
**To:** PSC Public Information Officer <PSC.Info@ky.gov>  
**Cc:** Heather rudd [REDACTED]  
**Subject:** Case 2020-00290

*Request for Intervention - Bluegrass Water application for rate increase and approval to construction*

*Heather Rudd*

*105 Whispering Pines Circle, Louisville, KY 40245*

*phone [REDACTED]*

*[email:](#) [REDACTED]*

*Persimmon Ridge Subdivision*

*Case: 2020-00290*

*I received my notice of a proposed rate increase in my residential sewer rate for Persimmon Ridge subdivision. My current rate is \$35.00 per month. My proposed rate is \$96.14 per month, an increase of over 174%! I also don't think it's fair that I, who lives in a condo alone, am paying the same amount as a residence that has multiple residents and a pool. I ask that the PSC deny this massive rate increase for all service areas as being excessive.*

*Sincerely,  
Heather Rudd*

**From:** [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)  
**To:** [REDACTED]  
**Subject:** KY PSC Utility Inquiry  
**Date:** Friday, October 16, 2020 7:45:00 AM

---

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?Case=2020-00290](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner  
Administrative Branch Manager  
Filings Branch  
General Administration

Kentucky Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40601

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**From:** PSC Consumer Web Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Sent:** Thursday, October 15, 2020 8:34 AM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** FW: KY PSC Utility Inquiry

**From:** KY Public Service Commission <[pscfilings@ky.gov](mailto:pscfilings@ky.gov)>  
**Sent:** Wednesday, October 14, 2020 6:24 PM  
**To:** PSC Consumer Web Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Wednesday, October 14, 2020 at 6:24 PM

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Name: John and Laurie Maxwell  
Address: 414 Waterway Trail  
City: New Concord  
State: KY  
Zip Code: 42076

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Bluegrass Water

State the nature of your concern: We received a letter from Bluegrass Water dated September 30, 2020 stating that they have were filing a request with the PSC to increase the rates for the Center Ridge Service area from \$22.79/month to \$105.84/month. This is a 364.4% increase! Bluegrass purchased the water service from Center Ridge within the past year. We expected

there might be an increase in our monthly bill with a new owner, however we never imagined it would be almost 5 times as much! This is not in line with what water charges are in other parts of rural Western Kentucky. Please do not approve this drastic increase in our monthly bill. Sincerely, John and Laurie Maxwell

Have you contacted the utility about the problem: No

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**From:** [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)  
**To:** [REDACTED]  
**Subject:** Case 2020-00290 Request for Intervention  
**Date:** Friday, October 16, 2020 7:37:00 AM

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Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?Case=2020-00290](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner  
Administrative Branch Manager  
Filings Branch  
General Administration

Kentucky Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40601

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**From:** PSC Public Information Officer <PSC.Info@ky.gov>  
**Sent:** Thursday, October 15, 2020 5:31 PM  
**To:** PSC Executive Director <PSCED@ky.gov>  
**Subject:** FW: Case 2020-00290 Request for Intervention

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**From:** Kathy Bolger [REDACTED] >  
**Sent:** Thursday, October 15, 2020 2:08 PM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** Case 2020-00290 Request for Intervention

From: Kevin and Kathy Bolger  
118 Whispering Pines Circle, Louisville, Ky 40245  
Persimmon Ridge Subdivision  
Case: 2020-00290

Recently, we received a notice of a proposed rate increase in our sewer rate for Persimmon Ridge subdivision from our provider, Bluegrass Water Utility Operating Company, Inc. (Bluegrass Water). Our current rate is now \$35.00 per month. The proposed rate is \$96.14 per month, an increase of over 174%!

We understand that costs may go up periodically for capital improvements, but an



increase this large is overburdening and unacceptable. Bluegrass Water Utility Operating Company, Inc. (Bluegrass Water) took over as our provider on September 30, 2019. Bluegrass Water stated in its purchase application that the rates for each utility initially will remain unchanged, but that it will eventually apply to the PSC for a unified rate for all their systems. Any changes in rates will have to be approved by the PSC.

We ask that the PSC deny this massive rate increase for all service areas as being excessive.

Sincerely,

Kathy and Kevin Bolger

**From:** [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)  
**To:** [REDACTED]  
**Subject:** RE: Case# 202000290 Bluegrass Water rate increase request  
**Date:** Friday, October 16, 2020 7:41:00 AM

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Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?Case=2020-00290](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner  
Administrative Branch Manager  
Filings Branch  
General Administration

Kentucky Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40601

**From:** Marcia Ward [REDACTED]  
**Sent:** Thursday, October 15, 2020 12:01 PM  
**To:** PSC Public Information Officer <PSC.Info@ky.gov>  
**Subject:** Case# 202000290 Bluegrass Water rate increase request

Hi,  
my name is Kevin Ward and I live in the Homestead Subdivision in Georgetown KY and I am requesting for intervention regarding the 220.5% increase proposed by Bluegrass Water Utility Operating Company.

I understand that they are saying improvements have been made but asking for a 220.5% increase is absurd. I could see asking for 1 or 2% at most but to be honest I am not aware of any improvements and if they did maybe they should have done a better job on how to cover the cost over time not in one huge increase.

I do not believe that they should be given an increase at this time based on how poorly this has been handled from the beginning.

Best regards,

Kevin Ward  
101 Blowing Tree Dr  
Georgetown, Ky 40324

**From:** [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)  
**To:** [REDACTED]  
**Subject:** RE: 2020-00290  
**Date:** Friday, October 16, 2020 7:40:00 AM

---

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?Case=2020-00290](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner  
Administrative Branch Manager  
Filings Branch  
General Administration

Kentucky Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40601

---

**From:** Marti O'Neil [REDACTED]  
**Sent:** Thursday, October 15, 2020 3:20 PM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** 2020-00290

To Whom it May Concern:

I would like to appeal the drastic Bluegrass water rate increase. I had a feeling when they bought the service that they would soon raise rates, but that much is extreme.

Thank you for your time.

Marti O'Neil  
104 Cherry Hills Ln  
Louisville, KY 40245

**From:** [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)  
**To:** [REDACTED]  
**Subject:** FW: KY PSC Utility Inquiry  
**Date:** Friday, October 16, 2020 9:11:00 AM

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Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?Case=2020-00290](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner  
Administrative Branch Manager  
Filings Branch  
General Administration

Kentucky Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40601

---

**From:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Sent:** Friday, October 16, 2020 8:54 AM  
**To:** PSC Executive Director <[PSCED@ky.gov](mailto:PSCED@ky.gov)>  
**Subject:** FW: KY PSC Utility Inquiry

---

**From:** PSC Consumer Web Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Sent:** Friday, October 16, 2020 8:44 AM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** FW: KY PSC Utility Inquiry

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**From:** KY Public Service Commission <[pscfilings@ky.gov](mailto:pscfilings@ky.gov)>  
**Sent:** Thursday, October 15, 2020 8:10 PM  
**To:** PSC Consumer Web Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]  
on Thursday, October 15, 2020 at 8:10 PM

-----  
Name: john elliott  
Address: 139 hunters trace  
City: frankfort  
State: KY  
Zip Code: 40601  
Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Bluegrass Water Utility Operating Company

State the nature of your concern: RE: 2020-00290 I am requesting that the rate increase be denied. The huge hike is outrageous. A corporation can be expected to be profitable but this requires an equitable transaction be made between seller and consumer. This is not what's happening here. Respectfully, John Elliott 139 Hunters Trace Frankfort, KY 40601

Have you contacted the utility about the problem: No

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**From:** [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)  
**To:** [REDACTED]  
**Subject:** FW: 2020-00290  
**Date:** Friday, October 16, 2020 9:10:00 AM

---

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?Case=2020-00290](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner  
Administrative Branch Manager  
Filings Branch  
General Administration

Kentucky Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40601

---

**From:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Sent:** Friday, October 16, 2020 8:54 AM  
**To:** PSC Executive Director <[PSCED@ky.gov](mailto:PSCED@ky.gov)>  
**Subject:** FW: 2020-00290

**From:** Susan Kirby-Spellman [REDACTED]  
**Sent:** Thursday, October 15, 2020 11:28 PM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** 2020-00290

To whom it may concern:

I request intervention in the above noted case. The proposed increase in rates submitted by Bluegrass Water UOC, LLC is absolutely unacceptable and outrageous. They propose a rate hike for Persimmon Ridge Subdivision from \$35/ month to \$96.14/ month. I respectfully request this rate increase not be approved.

Thank you for your consideration in this matter.

Susan Kirby-Spellman  
11 Oak Tree Ln (Persimmon Ridge)  
Louisville, KY 40245

[REDACTED]  
(Utility Company name: Bluegrass Water UOC, LLC)

\*Angela M Goad  
Assistant Attorney General  
Office of the Attorney General Office of Rate  
700 Capitol Avenue  
Suite 20  
Frankfort, KENTUCKY 40601-8204

\*John G Horne, II  
Office of the Attorney General Office of Rate  
700 Capitol Avenue  
Suite 20  
Frankfort, KENTUCKY 40601-8204

\*Kathryn A Eckert  
McBrayer PLLC  
201 East Main Street  
Suite 900  
Lexington, KENTUCKY 40507

\*Katherine Yunker  
McBrayer PLLC  
201 East Main Street  
Suite 900  
Lexington, KENTUCKY 40507

\*Larry Cook  
Assistant Attorney General  
Office of the Attorney General Office of Rate  
700 Capitol Avenue  
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Frankfort, KENTUCKY 40601-8204

\*Bluegrass Water Utility Operating Company, LLC  
1650 Des Peres Road, Suite 300  
St. Louis, MO 63131

\*J. Michael West  
Office of the Attorney General Office of Rate  
700 Capitol Avenue  
Suite 20  
Frankfort, KENTUCKY 40601-8204